

Hello,

I submit this formal complaint as a City of Miami resident requesting immediate review and investigation by the Office of the Inspector General into the conduct of Major Winsor Lozano, Commander of the Miami Police Department's Internal Affairs Division.

Major Lozano is depicted in a publicly posted and widely circulated video, subsequently reported by Miami New Times, accepting, unboxing, and displaying a lavish gift package from El Toro Loco Steakhouse while visibly identifiable as a Miami Police officer by virtue of his holstered firearm and badge. The contents of the gift box include branded apparel, premium wagyu meats from Snake River Farms, a bottle of wine valued at approximately \$48, specialty food items, and other items of monetary value. The video further shows Major Lozano reading a handwritten card and embracing the business owner.

This conduct appears to be a clear violation of Miami Police Department Orders governing gifts, gratuities, and integrity, including but not limited to:

Department Order 11.6.49 (Accepting Gifts, Gratuities or Solicitations), which prohibits employees from accepting gratuities or placing themselves in any position of compromise, regardless of how the exchange is characterized.

Department Order 3.4.5 (Integrity), which requires employees to refuse any gifts or favors that could reasonably be interpreted as conferring special advantage or undermining public confidence, and emphasizes that public respect cannot be purchased or simulated.

Major Lozano has asserted to the press that this interaction was merely a "skit," that he did not intend to accept the items, and that he later (off camera) declined to retain them. That explanation is immaterial and unavailing. Department policy does not recognize a "staged," "temporary," or "performative" acceptance exception. The violation occurred when Major Lozano knowingly participated—on camera, while armed and identifiable as an MPD officer, in the public acceptance and promotion of valuable gifts from a private commercial entity.

Critically, if Major Lozano truly misunderstood the nature of the interaction at the time, later recognized the error, and believed a policy violation may have occurred, his responsibility did not end with notifying superiors. At no point did Major Lozano request that the business owner remove the video from social media or take any other steps to mitigate the ongoing public display of prohibited conduct. The video remained online, apparently since July 2025, accruing views, engagement, and promotional benefit to the business while continuing to depict the head of Internal Affairs engaging in conduct MPD policy explicitly forbids.

This failure to act is not a minor omission; it is dispositive. A commander tasked with enforcing departmental integrity would reasonably be expected to immediately halt the continued dissemination of content that depicts a potential ethics violation. Allowing the video to remain public is inconsistent with the claim that Major Lozano believed the conduct was improper or unauthorized. It instead reinforces the appearance that the conduct was knowingly tolerated, if not implicitly approved.

Finally, the documented personal relationship between Major Lozano and the business owner, as well as subsequent social interactions involving senior MPD leadership, further exacerbates the appearance of impropriety and preferential access between law enforcement leadership and private commercial interests.

Given the department's ongoing ethics controversies and heightened public scrutiny, this matter warrants independent, thorough, and transparent review. I respectfully request that the Inspector General determine whether Major Lozano's conduct violated departmental orders, ethics rules, or city policy, and whether corrective or disciplinary action is appropriate.

The credibility of Internal Affairs and the integrity of the Miami Police Department depend on consistent enforcement of these standards.

Sincerely,